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Our Mission Statement

RELYANT achieves sustainable growth through the delivery of high quality services to defense and related organizations.

Our Rebranding CELEBRATION

MARYVILLE, Tenn. – On Monday, April 12, RELYANT (formerly Critical Mission Support Services or CMSS) hosted a celebration to recognize the tremendous growth of the Maryville-based company over the past three years and to officially unveil its new name. The event, which was hosted at the Tennessee Theatre, welcomed employees, business partners and customers of the company.

Founded in 2006, RELYANT is a global “turn-key” service provider dedicated to delivering world-class solutions to complex projects around the globe. The company’s services include construction, life support, logistics/procurement, security and IT communications.

“We want to thank all of our employees, customers and business partners who have helped us become the successful company that we are today,” said Eric Barton, President, CEO and Founder of RELYANT. “Our remarkable growth could not have been achieved without everyone in the room tonight.”

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Our Rebranding Celebration

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In addition to its Maryville headquarters, the company operates another U.S. office in San Antonio, Texas and offshore offices in Iraq, Afghanistan and Uganda.

RELYANT's revenue growth over the past three years has increased from \$7 million to a projected \$30 million in contract revenue in 2010. In March, RELYANT announced the win of a \$10 million contract with the Joint Contracting Command, Afghanistan. This contract serves as a vehicle to provide third country national or U.S. National personnel in support of the coalition efforts in Afghanistan.

"When the Afghanistan escort contract was awarded, we secured a significant portion of our total new business revenue goal for the year," said Daniel Smith, Vice President and Founder of RELYANT. "Besides new revenue, this contract means more employees, thus a larger footprint in Afghanistan."

"Our business in Afghanistan has expanded dramatically as a result of the contract. The number of employees has grown 75 percent in the last three months alone," said Ryan Bennett, Country Manager for RELYANT's Afghanistan branch.

RELYANT'S Afghan contract includes building two and three-story barracks as well as installing spray

foam insulation on United States Armed Forces soft sided surfaces. So far, RELYANT has sprayed more than 2.5M square feet of foam insulation in the last year and a half.

Since the foam provides incredible insulation, it helps significantly reduce the amount of diesel fuel needed to power the generators for the soldiers' living quarters. In turn, this reduction in diesel fuel means fewer trips needed for trucks to transport the fuel, reducing threat to our troops.

RELYANT's foam insulation application has already eliminated 5,000 truck trips. Each truck trip must be accompanied by armed security, so this means that the spray foam insulation produces a dramatic increase in energy efficiency and a significant reduction in the use of military personnel.

The company expects to eliminate 10,000 truck trips over a three year period in Afghanistan.

RELYANT was recognized in 2009 by Business TN Magazine as one of Tennessee's Top 100 Fastest Growing Companies. For more information on RELYANT, visit www.GoRelyant.com.

Eric W. Barton, President & CEO



News from Our Project Sites

One of the biggest accomplishments from our Operations staff this year was the completion of the Cyclone/Wounded Warrior RLB build. The crew finished an entire 2-story building in 45 days! This building will house more than 100 soldiers.

This effort exemplified team work, a collective sense of urgency, and the desire to succeed. Although the crew was put under an extremely accelerated schedule to complete the build within a time frame that might have otherwise seemed impossible, they all pulled together to make it happen.

This could have never been accomplished without the leadership of Richard Ballou, Justin Shelby, Charles Bogere, and the entire Bagram RLB team. Thank you for all of your efforts.

-Ryan Bennett, Afghanistan Country Manager

Renewing our Focus on Quality

I am excited to have the privilege and responsibility to be a key player in our Quality Management System (QMS). Everyone's interpretation and definition of "Quality" is different. We all know there is value to it, admit we need a certain amount of it and want it as an integrated part of what we do. My question is: "Do we realize the value of making it a permanent part of how we operate?"

The way we do things is equally important as what we do; therefore, just completing the task or job without quality could never be more than 50% effective.

The concept of a quality project or service continues to evolve into an invaluable tool at all levels of responsibility. Quality Control and Quality Assurance were once considered an additional project. They were judged by many as a separate responsibility or burden that we had the option of accepting or rejecting without much difference in end results. This concept is long gone! An established Quality Management System (QMS) allows for continual improvement while operating at peak efficiencies and effectiveness. Every moving part within a company's QMS supports and encourages the other moving parts. Here is the great news, with no extra effort, we can have our cake and eat it too. The way we approach the concept of Quality and Quality Management will determine our level of success. The penalties we receive from a lack of Quality are overwhelming but the rewards attained from the knowledge and acceptance of a well defined QMS are unlimited. Starting today, let us ALL review and renew our personal attitudes toward "Quality".

Have a great year!

Cody Schlomer, Quality Manager

New Employees



Doug comes to us with a Masters in Business Organization and Management as well as an Active Reservist as a First Sergeant with the USMC. He is currently the Assistant Operations Manager for RELYANT. Doug has deployed to Iraq as a Marine, and worked as a contractor in Afghanistan in the security sector.



Wendy Patrick, Proposal Development Specialist, lives in Fountain City with her husband and 3 children. She has a background in Information Security Risk Management, Regulatory Compliance, and technical writing. Wendy has a bachelor's degree in Management Information Systems.



Yvonne George is working as a Proposal Development Specialist with RELYANT. She is originally from OH and has set down roots in TN after living in six states and a stint in Iran. She holds an MBA and brings over 10 years experience in proposal and business development with a Fortune 100 IT firm. Yvonne lives with her husband Ed, and they have 3 children.



Justin Shelby, Construction Program Manager, is a licensed master electrician and is bringing his expertise to the RLB contract for RELYANT in Afghanistan. He has a bachelor's degree in Geography from UT. Justin currently calls Knoxville home when he is not in Afghanistan.



Candice Trent, HR Administrator, is originally from Johnson City, TN and attended ETSU. She is a International Politics major with a minor in vocal music. Candice is very active in the community and military support organizations. She and her husband and former Marine have two puppies that are their children.



Ryan Buytenhuys, Operations Manager for RELYANT, is from Johannesburg, South Africa. He moved to the states at age 13. He spent 6 years in the Marine Corps and has been working in Iraq and Afghanistan for the past 4 1/2 years. Ryan and his wife have been married for 10 years and have two sons, 8 and 3. They currently call Los Angeles home.



Ryan Bennett comes to RELYANT as the Country Manager of Afghanistan. He has a law enforcement and military background with five years of experience in contracting in high threat environments, including being a Director for a 200+ million dollar company. He lives in the Lake Tahoe Nevada area and has a 10 year old daughter.